

March 17, 2020

The Quail Motorcycle Gathering, a Peninsula Hotels Signature Motoring Event, has been canceled, date confirmed for 2021: Saturday, May 15



The COVID-19 virus (Coronavirus) is currently affecting many regions around the world. We sympathize with the families and patients who have been affected by this virus and our thoughts are with those who have lost their loved ones.

While this current crisis is ongoing, The Peninsula Signature Events and Quail Lodge & Golf Club have been closely monitoring the global spread of the virus and strictly adhering to the advice of City, County, State, and Federal government authorities and health officials daily. We are following all recommended guidelines for preventing the spread of the virus and its impact on our community. After careful consideration, and in adherence with recommendations from the Centers for Disease Control and Prevention, we have made the difficult decision to cancel both *The Quail Ride* and *The Quail Motorcycle Gathering* that were scheduled to take place on Friday and Saturday, May 15 and 16, 2020, at Quail Lodge & Golf Club.

We look forward to welcoming everyone back to the *The Quail Ride* and *The Quail Motorcycle Gathering* that will be hosted at Quail Lodge & Golf Club on Friday and Saturday, May 14 and 15, 2021. Effective immediately, ticket sales for the 2020 *Quail Motorcycle Gathering* have closed. Tickets for the 2021 event will re-commence in October of this year.

This decision has not been made lightly; however, the safety and security of our guests, partners, and employees remain our highest priority. We appreciate your understanding and cooperation in this challenging situation.

Please reference the appropriate sections below for options regarding roll-overs or refunds for 2020. Please be advised that The Peninsula Signature Events Department operates Monday through Friday from 9:00am to 5:00pm PST and can be contacted via phone at +1 (831) 620-8879 or by email at thequail@quailodge.com to assist with any questions or concerns that you may have.

Ticketholders for *The Quail Motorcycle Gathering*

Current ticket purchases are valid for the 2021 event date and can be rolled over. However, if any guest is unable to join us in 2021, a full refund (including any transaction fees) will be granted. All ticket holders will receive an email on Wednesday, March 25, 2020, with further directions to select the option that best works for them and steps to roll-over tickets or to receive a refund.

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THE PENINSULA SIGNATURE EVENTS

8000 Valley Greens Drive, Carmel, CA 93923 • Tel 1 (831) 620-8879
thequail@quailodge.com www.peninsulabotels.com/signatureevents



Entrants (Motorcycles on Display) and Private Collections at *The Quail Motorcycle Gathering*

All confirmed Entrants and Private Collections for *The Quail Motorcycle Gathering 2020* have the option to either receive a full refund (including any transaction fees) or to roll-over their payment for automatic acceptance at the 2021 event. All Entrants and Private Collectors will receive an email on Wednesday, March 25, 2020, with further directions to select the option that best works for them and steps to roll-over Entrant or Private Collection Fees or to receive a refund. Regardless of the decision made, all confirmed 2020 Entrants and Private Collections will automatically receive an advanced invitation for guaranteed acceptance at *The Quail Motorcycle Gathering 2021*.

Participants of *The Quail Ride*

All registered Participants for *The Quail Ride 2020* have the option to either receive a full refund (including any transaction fees) or to roll-over their payment for the 2021 event. All Participants will receive an email on Wednesday, March 25, 2020, with further directions to select the option that best works for them and steps to roll-over Registration Fees or to receive a refund. Regardless of the decision made, all confirmed 2020 Participants will automatically receive an advanced invitation to guarantee their spot on *The Quail Ride 2021*.

Guestrooms at Quail Lodge & Golf Club for *The Quail Motorcycle Gathering 2020 Weekend*

Guests who have booked a room at Quail Lodge & Golf Club over *The Quail Motorcycle Gathering 2020* weekend will need to cancel their reservations, should they wish to do so, by following the cancellation instructions noted in their reservation confirmation letter or by contacting our reservations department by phone at 1 (866) 675-1101. Guestroom reservations will not be rolled over to the 2021 event dates. An opportunity to reserve guestrooms for the 2021 event will become available in October of this year.

Quail Lodge & Golf Club, to the best of our ability, continues business as normal and we look forward to welcoming any guest who wishes to visit our property. We are monitoring this situation closely and are strictly adhering to the advice of local government authorities, following stringent health and safety guidelines, increased frequency of cleaning and disinfecting of all public areas and spaces frequented by guests and staff, and are taking the highest level of preventative measures to keep everyone safe and minimize the spread of infectious diseases.